

## Notice: Website Display Issues

Some users may experience issues where the website layout looks incorrect, elements are misaligned, or recent design changes do not appear.

This can happen if your device or browser is still using outdated cached files after the site has been updated.

Please try the steps below in order.

### 1. Try a “Hard Reload” first (PC only)

PC (Windows)

If the layout is broken, press Ctrl + F5 to force a hard reload.

PC (Mac)

If the layout is broken, press ⌘ Command + ⇧ Shift + R to force a hard reload.

### 2. For smartphones/iPad, or if the issue persists (Clear cache)

Google Chrome (Android)

Official instructions:

<https://support.google.com/accounts/answer/32050?co=GENIE.Platform%3DAndroid&hl=en>

Safari (iPhone)

Official instructions:

<https://support.apple.com/en-us/105082>

Safari (iPad)

Official instructions:

<https://support.apple.com/guide/ipad/clear-your-cache-and-cookies-ipad0bb843d8/ipados>

Safari (Mac)

Official instructions:

<https://support.apple.com/guide/safari/manage-cookies-sfri11471/mac>